

2009 Spring Student Survey

Total Surveys Received: 463

1. I attended an orientation when I first enrolled at Carteret Community College.

Choice	Count	Percent
Yes	130	28.3%
No	330	71.7%

2. b) If NO, a college orientation would have helped me be more successful at CCC (paper result).

Choice	Count	Percent
Strongly Agree	22	8.1%
Agree	85	31.4%
Disagree	145	53.5%
Strongly Disagree	19	7.0%
Mean		2.41

4. I am satisfied with the amount of interaction I have with my advisor.

Choice	Count	Percent
Strongly Agree	49	14.3%
Agree	183	53.5%
Disagree	87	25.4%
Strongly Disagree	23	6.7%
Mean		2.75

6. How do you feel about the overall quality of the registration process?

Choice	Count	Percent
Very Satisfied	100	21.7%
Satisfied	293	63.6%
Dissatisfied	44	9.5%
Very Dissatisfied	11	2.4%
Don't Know	13	2.8%
Mean		3.08

8. How do you feel about the overall quality of student activities?

Choice	Count	Percent
Very Satisfied	86	18.8%
Satisfied	263	57.4%
Dissatisfied	44	9.6%
Very Dissatisfied	10	2.2%
Don't Know	55	12.0%
Mean		3.05

10. How do you feel about the overall quality of the reception desk in McGee?

Choice	Count	Percent
Very Satisfied	186	40.7%
Satisfied	235	51.4%
Dissatisfied	6	1.3%
Very Dissatisfied	0	0.0%
Don't Know	30	6.6%

2. a) If NO, a college orientation would have helped me be more successful at CCC (online result).

Choice	Count	Percent
Yes	26	29.2%
No	63	70.8%

3. I know who my faculty advisor is.

Choice	Count	Percent
Yes	381	83.0%
No	78	17.0%

5. Overall, I am satisfied with the advising at CCC.

Choice	Count	Percent
Strongly Agree	46	12.8%
Agree	241	67.3%
Disagree	57	15.9%
Strongly Disagree	14	3.9%
Mean		2.89

7. How do you feel about the overall quality of the admissions process?

Choice	Count	Percent
Very Satisfied	120	26.1%
Satisfied	296	64.3%
Dissatisfied	25	5.4%
Very Dissatisfied	7	1.5%
Don't Know	12	2.6%
Mean		3.18

9. How do you feel about the overall quality of the CCC switchboard?

Choice	Count	Percent
Very Satisfied	76	16.6%
Satisfied	219	47.7%
Dissatisfied	24	5.2%
Very Dissatisfied	1	0.2%
Don't Know	139	30.3%
Mean		3.16

11. During which semester at CCC did you take ACA 115/118 (Success and Study Skills)?

Choice	Count	Percent
1st	191	42.9%
2nd	52	11.7%
3rd	19	4.3%
4th	16	3.6%
Have Not Taken	167	37.5%

Mean		3.42
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12. I assessed my learning style at CCC.

Choice	Count	Percent
Yes	322	71.1%
No	131	28.9%

14. I assessed my career interests at CCC.

Choice	Count	Percent
Yes	311	68.4%
No	144	31.6%

15. b) How often have you utilized the Computer Lab at CCC within the last year?

Choice	Count	Percent
Never	125	28.0%
Once a Semester	87	19.5%
Once a Month	84	18.8%
Once a Week	134	30.0%
Not Aware	17	3.8%

15. d) How often have you utilized Financial Aid at CCC within the last year?

Choice	Count	Percent
Never	195	44.9%
Once a Semester	224	51.6%
Once a Month	5	1.2%
Once a Week	6	1.4%
Not Aware	4	0.9%

17. Have you used online tutoring at the college?

Choice	Count	Percent
Yes	35	7.6%
No	423	92.4%

19. If you have used Academic Support Services for tutoring indicate for which subject areas:

Choice	Count	Percent
a) Math	150	57.7%
b) English	68	26.2%
c) Chemistry	17	6.5%
d) Biology	14	5.4%
e) Anatomy and Physiology	11	4.2%

21. a) How often do you use the Library Staff for assistance?

Choice	Count	Percent
Frequently	35	7.7%
Sometimes	104	23.0%

13. I assessed my personality type at CCC.

Choice	Count	Percent
Yes	287	62.7%
No	171	37.3%

15. a) How often have you utilized Academic Support at CCC within the last year?

Choice	Count	Percent
Never	165	36.5%
Once a Semester	126	27.9%
Once a Month	61	13.5%
Once a Week	84	18.6%
Not Aware	16	3.5%

15. c) How often have you utilized the Library at CCC within the last year?

Choice	Count	Percent
Never	120	23.2%
Once a Semester	131	25.3%
Once a Month	107	20.7%
Once a Week	80	15.4%
Not Aware	80	15.4%

16. I would recommend ACA 115/118 Success and Study Skills to other students.

Choice	Count	Percent
Yes	181	39.3%
No	120	26.1%
Not Taken	159	34.6%

18. Have you used Academic Support Services for tutoring?

Choice	Count	Percent
Yes	157	34.1%
No	277	60.2%
Not Aware	26	5.7%

20. How would you rate the Academic Support tutoring service you received?

Choice	Count	Percent
Very Satisfied	103	26.0%
Satisfied	63	15.9%
Dissatisfied	9	2.3%
Very dissatisfied	0	0.0%
Don't Know	221	55.8%
Mean		3.54

21. b) How often do you use Interlibrary Loan services?

Choice	Count	Percent
Frequently	8	1.8%
Sometimes	23	5.1%

Rarely	111	24.6%
Don't Use	202	44.7%

Rarely	57	12.8%
Don't Use	359	80.3%

21. c) How often do you use Study Rooms and Carrels?

Choice	Count	Percent
Frequently	18	4.0%
Sometimes	56	12.5%
Rarely	70	15.7%
Don't Use	303	67.8%

21. d) How often do you use the photocopier?

Choice	Count	Percent
Frequently	13	2.9%
Sometimes	48	10.7%
Rarely	84	18.7%
Don't Use	305	67.8%

21. e) How often do you use the fax machine?

Choice	Count	Percent
Frequently	6	1.3%
Sometimes	21	4.7%
Rarely	49	10.9%
Don't Use	372	83.0%

21. f) How often do you use the printers?

Choice	Count	Percent
Frequently	44	9.8%
Sometimes	78	17.4%
Rarely	81	18.1%
Don't Use	245	54.7%

21. g) How often do you use the reserve materials and services?

Choice	Count	Percent
Frequently	15	3.4%
Sometimes	51	11.5%
Rarely	64	14.4%
Don't Use	313	70.7%

21. h) How often do you use the scanners?

Choice	Count	Percent
Frequently	12	2.7%
Sometimes	26	5.9%
Rarely	55	12.4%
Don't Use	351	79.1%

21. i) How often do you use the wireless internet?

Choice	Count	Percent
Frequently	72	16.1%
Sometimes	83	18.6%
Rarely	59	13.2%
Don't Use	232	52.0%

21. j) How often do you use e-books (electronic books)?

Choice	Count	Percent
Frequently	16	3.6%
Sometimes	66	14.9%
Rarely	55	12.4%
Don't Use	306	69.1%

21. k) How often do you use the library e-mail newsletter?

Choice	Count	Percent
Frequently	20	4.5%
Sometimes	50	11.2%
Rarely	56	12.6%
Don't Use	319	71.7%

22. Library staff are available when I need their assistance.

Choice	Count	Percent
Yes	341	80.0%
No	16	3.8%
Sometimes	69	16.2%

23. I have attended a library skills class on how to use the library's resources.

Choice	Count	Percent
Yes	290	64.6%
No	100	22.3%
Not Aware	59	13.1%

24. Overall quality of the library.

Choice	Count	Percent
Very Satisfied	125	27.6%
Satisfied	224	49.4%
Dissatisfied	14	3.1%
Very Dissatisfied	5	1.1%
Don't Know	85	18.8%
Mean		3.27

25. Have you received services from CAPS?

Choice	Count	Percent
Yes	144	31.6%

26. If you received services from CAPS how would you rate the service you received?

Choice	Count	Percent
Very Satisfied	66	19.6%

No	142	31.1%
Don't Know About CAPS	170	37.3%

27. a) I have used the wireless access at CCC.

Choice	Count	Percent
Yes	237	53.1%
No	177	39.7%
Not Aware	32	7.2%

27. c) I have used the Citrix server at CCC.

Choice	Count	Percent
Yes	81	18.4%
No	234	53.1%
Not Aware	126	28.6%

27. e) I have used student e-mail at CCC.

Choice	Count	Percent
Yes	364	80.4%
No	67	14.8%
Not Aware	22	4.9%

29. a) I have used the CCC website services to search for classes.

Choice	Count	Percent
Yes	384	87.5%
No	45	10.3%
Not Aware	10	2.3%

29. c) I have used the CCC website services to check semester start dates.

Choice	Count	Percent
Yes	372	86.1%
No	51	11.8%
Not Aware	9	2.1%

29. e) I do not use the CCC website.

Choice	Count	Percent
Yes	118	25.5%

31. I am satisfied with the overall quality of the CCC website.

Choice	Count	Percent
Strongly Agree	196	43.4%
Agree	211	46.7%
Disagree	35	7.7%
Strongly Disagree	10	2.2%

Satisfied	79	23.5%
Dissatisfied	10	3.0%
Very Dissatisfied	3	0.9%
Don't Know	178	53.0%
Mean		3.32

27. b) I have used the computer labs at CCC.

Choice	Count	Percent
Yes	326	72.6%
No	99	22.0%
Not Aware	24	5.3%

27. d) I have used Google Documents at CCC.

Choice	Count	Percent
Yes	156	35.2%
No	189	42.7%
Not Aware	98	22.1%

28. Overall, I am satisfied with the technology resources I have used at CCC.

Choice	Count	Percent
Very Satisfied	165	36.5%
Satisfied	245	54.2%
Dissatisfied	11	2.4%
Very Dissatisfied	0	0.0%
Don't Know	31	6.9%
Mean		3.37

29. b) I have used the CCC website services to search for financial aid information.

Choice	Count	Percent
Yes	271	62.9%
No	146	33.9%
Not Aware	14	3.2%

29. d) I have used the CCC website services to search for directory/phone numbers.

Choice	Count	Percent
Yes	341	73.7%
No	108	23.3%
Not Aware	14	3.0%

30. The CCC website is useful.

Choice	Count	Percent
Strongly Agree	214	47.2%
Agree	214	47.2%
Disagree	21	4.6%
Strongly Disagree	4	0.9%
Mean		3.41

32. The number of online courses I have taken at CCC.

Choice	Count	Percent
0	131	28.7%
1-3	207	45.3%
4-6	60	13.1%
6+	59	12.9%

Mean		3.31
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33. The type of course I prefer:

Choice	Count	Percent
Full Internet	156	36.8%
Hybrid	112	26.4%
Seated	156	36.8%

35. Have you received support from TRIO?

Choice	Count	Percent
Yes	41	9.1%
No	216	48.1%
Not Aware	192	42.8%

37. The general appearance of the campus is attractive and neat.

Choice	Count	Percent
Strongly Agree	192	42.4%
Agree	251	55.4%
Disagree	9	2.0%
Strongly Disagree	1	0.2%
Mean		3.40

39. Bathrooms at CCC are clean.

Choice	Count	Percent
Strongly Agree	137	30.4%
Agree	261	57.9%
Disagree	35	7.8%
Strongly Disagree	18	4.0%
Mean		3.15

41. I am satisfied with the CCC bookstore.

Choice	Count	Percent
Strongly Agree	138	33.1%
Agree	236	56.6%
Disagree	43	10.3%
Strongly Disagree	0	0.0%
Mean		3.23

43. I would be interested in staying connected with CCC after I complete my educational goals.

Choice	Count	Percent
Yes	301	67.3%
No	146	32.7%

34. Do you qualify for support from TRIO?

Choice	Count	Percent
Yes	76	16.7%
No	109	24.0%
Not Aware	270	59.3%

36. If you received support from TRIO how would you rate the service?

Choice	Count	Percent
Very Satisfied	30	8.9%
Satisfied	25	7.4%
Dissatisfied	4	1.2%
Very Dissatisfied	7	2.1%
Don't Know	271	80.4%
Mean		3.18

38. Buildings and classrooms at CCC are clean.

Choice	Count	Percent
Strongly Agree	161	37.1%
Agree	248	57.1%
Disagree	19	4.4%
Strongly Disagree	6	1.4%
Mean		3.30

40. I am satisfied with the campus security at CCC.

Choice	Count	Percent
Strongly Agree	162	36.1%
Agree	265	59.0%
Disagree	19	4.2%
Strongly Disagree	3	0.7%
Mean		3.31

42. I am aware that CCC has an alumni program on campus.

Choice	Count	Percent
Yes	148	32.5%
No	307	67.5%

44. Mark the THREE most important ways for you to receive registration information about CCC.

Choice	Count	Percent
a) CCC website	324	70.0%
b) Newspaper	39	8.4%
c) TV/Radio	36	7.8%
d) Electronic Marquee-Highway 70	50	10.8%
e) Student Enrollment Resources	132	28.5%
f) Faculty Advisor	159	34.3%
g) Friends and Family	90	19.4%
h) The Beacon	84	18.1%
l) Student E-mail	225	48.6%

45. Mark the THREE most important ways for you to receive information about educational programming.

Choice	Count	Percent
a) CCC website	328	70.8%
b) Newspaper	59	12.7%
c) TV/Radio	57	12.3%
d) Electronic Marquee-Highway 70	62	13.4%
e) Student Enrollment Resources	142	30.7%
f) Faculty Advisor	162	35.0%
g) Friends and Family	84	18.1%
h) The Beacon	113	24.4%
i) Student E-mail	197	42.5%

47. Which TV/Cable stations do you watch (mark all that apply)

Choice	Count	Percent
WCTI Ch 12	274	59.2%
FX	241	52.1%
SPIKE	152	32.8%
SPEED	81	17.5%
MTV	148	32.0%
VH1	134	28.9%
CMT	104	22.5%

49. My home computer is:

Choice	Count	Percent
Laptop	177	38.5%
Desktop	154	33.5%
Both	115	25.0%
None	14	3.0%

51. Gender:

Choice	Count	Percent
Male	149	33.1%
Female	301	66.9%

53. Number of semesters at CCC:

Choice	Count	Percent
0-2	208	46.0%
3-4	112	24.8%
5-6	69	15.3%
7+	63	13.9%

46. Which radio stations do you listen to (mark all that apply)

Choice	Count	Percent
WXNR 99X	158	34.1%
WSFL 106.5	142	30.7%
WIKS 102	25	5.4%
WERO 93.3	191	41.3%
WMGV 103.3	115	24.8%
WRHT 96.3	165	35.6%
WRNS 95.1	162	35.0%

48. What is the best way for CCC to get information to you?

Choice	Count	Percent
E-mail	265	57.2%
Text Message	53	11.4%
Post Card	50	10.8%
Telephone	61	13.2%

50. My home internet connection is:

Choice	Count	Percent
Cable	247	56.3%
DSL	145	33.0%
Dial-up	10	2.3%
None	37	8.4%

52. Age:

Choice	Count	Percent
Under 18	8	1.8%
18-21	164	36.4%
22-30	137	30.4%
Over 30	141	31.3%