

Name of Unit

Academic Support Center

Number of staff participating in the identification and assessment of the outcomes:

Kimberly Johnson

Outcome	Outcome Indicator/Assessment Method	Target/Benchmark	Results	Use of Results	Person Responsible
75% of students who receive 2 plus hours of math tutoring during the semester will successfully complete the intended course.	Outcome Indicator: In order to successfully complete a course, student will receive a letter grade of A, B or C. Assessment Method: Retrieve report - titled "Listing by Subject" from our Access Database. The report lists student name, Datatel number, Major Code and the total number of hours tutored. The grade of each student that received 2 plus hours of math tutoring will be retrieved from Datatel.	75% of students successfully complete the intended course.	Fall 2007 76.0% (38 out of 50) of students that received 2 plus hours of math tutoring successfully completed the intended course Spring 2008 79.7% (55 out of 69) of students that received 2 plus hours of math tutoring successfully completed the intended course Summer 2008 (10 wk semester) 69.2% (9 out of 13) students that received 2 plus hours of math tutoring successfully completed the intended course	* Refine analysis to look at the factors that contribute to student success. Try and answer such questions as: is there a particular course that is difficult for students; is there a particular concept; is there any correlation between number of hours tutored and success. * Hold a focus group or telephone survey of students that were successful to evaluate the ways in which academic tutoring is effective and the ways in which tutoring services could be improve.	Kimberly Johnson

Proposed date of assessment

8/22/08

Does this assessment use a rubric? (Y/N)

No

If YES, please attach